

Safety by design — from pre-launch to live

Dreamhaven partnered with GGWP from design through launch to bake in positive play from day one.

Highlights

- Design partner from community Code of Conduct to product guardrails and ops workflows
- Seamless integration plugged directly into AccelByte backend services during development, accelerating time-to-launch
- Tuned then evolved pre-launch calibration with playtests; post-launch iteration using live signals

Customer quote

"GGWP's technology helps us provide the tools and framework for what positive play looks like on day one."

Brian Knox, Head of Publishing Production

Dreamhaven cares deeply about building positive communities and wanted that baked in from day one. GGWP served as a design partner, turning the Code of Conduct into product guardrails and ops workflows. We integrated directly with AccelByte during development to accelerate time-to-launch and minimize engineering lift. Pre-launch playtests set initial thresholds; post-launch, live signals guided ongoing tweaks so that automation handled routine issues while the team focused on priority incidents.